iMMAP Accountability to Affected Populations (AAP)

iMMAP does not work directly with beneficiaries but as a support function to clusters, and agencies who are conducting emergency and life-saving responses. However, iMMAP is cognizant of the five Commitments to Accountability to Affected Populations and has aligned its information management strategy to ensure that operational partners are able to demonstrate their commitment to the IASC AAP.

As a support function to Yemen coordination Mechanism, iMMAP, through information management, will assist in integrating the AAP approaches in various frameworks of procedures and policies, strategic planning processes of the Humanitarian Program Cycle and wherever possible to assist key humanitarian actors: United Nations Office for the Coordination of Humanitarian Affairs (UNOCHA), clusters leaders and members, NGOs, ect.. ensuring mechanisms are in place to solicit and act upon the priorities of vulnerable and affected populations.

IASC Five Commitments to AAP and how iMMAP aligns with each commitment:

Leadership/Governance	
IASC Commitment 1	Demonstrate their commitment to accountability to affected populations by ensuring feedback and accountability mechanisms are integrated into country strategies, programme proposals, monitoring and evaluations, recruitment, staff inductions, trainings and performance management, partnership agreements, and highlighted in reporting.
iMMAP	iMMAP's IMRC encompasses the core of iMMAP's strategy to improve outcomes and decision-making through a three-tiered approach to IM, which extends support to all levels of the humanitarian community - partner, operational, and strategic levels to assist leadership commitments and the implementation of governance structures that enable feedback and accountability mechanisms.
Transparency	
IASC Commitment 2	Provide accessible and timely information to affected populations on organizational procedures, structures and processes that affect them to ensure that they can make informed decisions and choices, and facilitate a dialogue between an organisation and its affected populations over information provision.
iMMAP	One of iMMAP's core principles is to advocate for making data available and accessible. iMMAP promotes appropriate data sharing among humanitarian and development partners and individuals and groups to promote better planning and enable innovative solutions to meet the needs of the most vulnerable populations.

Feedback and Complaints	
IASC Commitment 3	Actively seek the views of affected populations to improve policy and practice in programming, ensuring that feedback and complaints mechanisms are streamlined, appropriate and robust enough to deal with (communicate, receive, process, respond to and learn from) complaints about breaches in policy and stakeholder dissatisfaction
iMMAP	iMMAP provides innovative solutions to streamline processes, including feedback and complaints mechanisms. This support includes remote monitoring of projects in hard-to-reach areas with mechanisms in place to get feedback from affected populations through our local networks and the implementation of robust technological systems.
Participation	
IASC Commitment 4	Enable affected populations to play an active role in the decision-making processes that affect them through the establishment of clear guidelines and practices to engage them appropriately and ensure that the most marginalised and affected are represented and have influence.
iMMAP	iMMAP delivers coordination support to strengthen the ability of clusters to provide strategic direction and advisory. It is ingrained within iMMAP to support mechanisms and in carrying out clear directions, consistent messages, guidelines and practices to different aid actors to identify and involve marginalised and affected populations.
Design, Monitoring and Evaluation	
IASC Commitment 5	Design, monitor and evaluate the goals and objectives of programmes with the involvement of affected populations, feeding learning back into the organisation on an ongoing basis and reporting on the results of the process.
iMMAP	iMMAP works to safeguard the accuracy and completeness of information that allows the cluster system to cross-reference data and design programs in collaboration with affected populations.